



IT Infrastructure & Operations Manager

Ref.: IT/IOM/2017

Reporting

The position will report to the Chief Information Officer/Head of the IT Department.

Your responsibilities

- Support, Active Configuration, Administration, Operation, Monitoring and Optimization of:
 - o Server systems;
 - o Database systems;
 - o Virtualization systems;
- 1st and 2nd Level IT Support.
- Definition and maintenance of IT Administration and Operating procedures.
- 1st Level User Support.
- Assistance in:
 - o ICT Service Provider Management;
 - o IT Security Matters;
 - o Business Continuity Planning and Testing;
 - o Desktop systems;
 - o Printing systems;
 - o Mobile devices;
 - o Network devices;
 - o Security systems;
 - o Device and Application inventorying/packaging/distribution systems;
 - o Monitoring systems;
 - o Facility and System Access Control & Supervision systems;
 - o Facility and System Intrusion Detection systems;
 - o Video Conference systems;
 - o Webserver/Website systems.
 - o IT related projects.

Your profile

- Bachelor degree (180 ECTS points) or higher in Information Technology.
- At least five years of professional experience in a similar position at an international financial institution.
- Strong understanding of IT processes, controls, operations and operational risks.
- Strong knowledge of:



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- Unix Administration and Operations (RHEL is considered an advantage)
- Database Administration and Operations (Oracle is considered an advantage)
- Microsoft Windows Server and Exchange Administration and Operations (Server 2012 and Exchange 2013 is considered an advantage);
- VMware ESXi, vSphere and vRealize Administration and Operations (5.x/6.x knowledge is considered an advantage);
- Virtual Desktop Infrastructure (VMware Horizon, Citrix XenDesktop etc. is considered an advantage)
- Data Backup and Recovery Systems Administration and Operations (Symantec Backup Exec and/or EMC Avamar knowledge is considered an advantage);
- Knowledge of:
 - Microsoft Windows (7 and 10 is considered an advantage);
 - Microsoft Office (2010 and 2013 is considered an advantage);
 - Routers and Switches (Cisco and/or Dell knowledge is considered an advantage);
 - Unified Threat Management/Next Generation Firewall platforms (Sophos UTM knowledge is considered an advantage);
 - Public Key Infrastructures;
 - Device and Application Management platforms (Sophos Enterprise Console and/or DELL KACE 1000/2000 knowledge is considered an advantage);
 - Mobile Device Management platforms (Sophos Mobile Control knowledge is considered an advantage);
 - Network and System monitoring platforms (Paessler PRTG knowledge is considered an advantage);
 - Videoconference and Unified Communications systems (Cisco Telepresence/Expressway/Call Manager/Jabber/Spark knowledge is considered an advantage)
 - Webserver and Website Management platforms.
- Strong communication and interpersonal skills with the ability to work in a fast paced environment.
- Result and Service orientation.
- Flextime and on-call duty orientation.
- Fluency in English is mandatory. Fluency in French, German, Luxembourgish or Russian is a distinct advantage.



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Interested to take up the challenge?

Please send your application, mentioning the above reference, to the attention of Olga Grintsevitch, Head of Human Resources, to the following address:
recruitment@gazprombank.lu

Your application will be treated in a confidential way according to the legal dispositions in terms of private data collection and treatment.